

Veritas Surveyors Ltd: Website Terms and Conditions.

Regulated by the Royal Institution of Chartered Surveyors (RICS)

1. About Us

Veritas Surveyors Ltd (“we”, “us”, “our”) is a firm regulated by the Royal Institution of Chartered Surveyors (RICS).

Registered in England and Wales.

Company Number: 16674725

Website: www.veritas-surveyors.co.uk

Email: stephenknight@veritsa-surveyors.co.uk

Telephone: 07784 500447

We provide professional surveying services including RICS Level 1, Level 2, and Level 3 Home Surveys, and Quantity Surveying services across England.

2. Use of this Website

By using our website, you agree to use it for lawful purposes only. The content on this site is provided for general information and marketing purposes; it does not constitute professional advice.

We make reasonable efforts to ensure all information is accurate, but we accept no responsibility for any loss arising from reliance on it.

3. Our Services

All surveying and consultancy services are provided subject to written **Terms of Engagement** issued to each client before instruction. These set out:

- The scope and purpose of the service
- The applicable fees and payment terms
- Any limitations or exclusions of liability
- Our complaints handling procedure

You should not consider a service as agreed or commenced until you have received and accepted our Terms of Engagement in writing.

4. Fees and Payment

Fees for our services are confirmed in writing before we begin work. We reserve the right to amend our fees prior to formal instruction. Payment terms will be specified in each engagement letter.

5. Liability

We maintain professional indemnity insurance in accordance with RICS requirements. Our liability to clients is limited as stated in our Terms of Engagement. Nothing in these terms excludes liability for death, personal injury, or fraud.

6. Regulation and Complaints

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We are **Regulated by RICS** and operate in accordance with the RICS Rules of Conduct.

If you wish to make a complaint, please see our **Complaints Handling Procedure**, available on request or via our website.

If your complaint cannot be resolved internally, you may refer it to an independent redress scheme approved by RICS.

7. Privacy and Data Protection

We are committed to protecting your privacy. Personal data collected through our website, forms, or email correspondence will be processed in line with the UK General Data Protection Regulation (GDPR) and our **Privacy Policy**.

8. Intellectual Property

All website content, including text, graphics, and logos, is the property of Veritas Surveyors Ltd unless otherwise stated. You may not reproduce or distribute our content without prior written consent.

9. Governing Law

These terms and any dispute arising in connection with them are governed by and construed in accordance with the laws of England and Wales. The English courts shall have exclusive jurisdiction.
